FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	345070	
<015>	Study Area Name	ILLINOIS BELL TEL CO	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Henze	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com	
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

ata Coll	ection Form									1B Control No. 3060- 1 2013	-0986/OMB Control N	o. 3060-0819
<010>	Study Area Co	ode				345070						
<015>	Study Area Na	tudy Area Name ILLINOIS BELL TEL CO										
<020>	Program Year					2018						
<030>	Contact Name	e - Person USAC	C should contac	t regarding this	data	Mary Henze						
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 2024572041	ext.					
<039>	Contact Emai	l Address - Ema	il Address of pe	erson identified	in data line <0	)30> mh3376@att.	com					
<210>	For the prio	r calendar yea	ar, were there	any reportal	ole voice serv	ice outages?	Yes					
<220>	- <a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							See attached					
						WO	rksheet					

` '	fulfilled Service Request lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No July 2013	o. 3060-0819
<010>	Study Area Code	345070		
<015>	Study Area Name	ILLINOIS BELL TEL CO		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze		
<035>	Contact Telephone Number - Number of person identified in data line <03	30> 2024572041 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <03	30> mh3376@att.com		
<300> U	Infulfilled service request (voice)	0		
<310> E	Detail on attempts (voice)			
		Name of Attached Document		
<320>	Unfulfilled service request (broadband)	0		
<330>	Detail on attempts (broadband)			
		Name of Attached Document		

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	345070	
<015>	Study Area Name	ILLINOIS BELL TEL CO	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should conta	act regarding this data Mary Henze	
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 2024572041 ext.	
<039>	Contact Email Address - Email Address of   <030>	person identified in data line mh3376@att.com	
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or or	e telephony service in the prior Offered only fixed voice chyou are designated an ETC for	
<410>	Complaints per 1000 customers for fixed v	voice 0.61	
<420>	Complaints per 1000 customers for mobile	e voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or grethe prior calendar year for each service are an ETC for any facilities you own, operate,	eater) for broadband service in Offered only fixed broadband ea in which you are designated	
<440>	Complaints per 1000 customers for fixed b	proadband 0.75	
<450>	Complaints per 1000 customers for mobile	e broadband	

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	345070			
<015>	Study Area Name	ILLINOIS BELL TEL CO			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze			
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com			
<500>	<500> Certify compliance with applicable service quality standards and consumer protection rules Yes				
		345070IL510 DescriptionSvcQuality	CPNI.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	ules Compliance			
<515>	Certify compliance with applicable minimum service standards				

600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	345070	
<015> Study Area Name	ILLINOIS BELL TEL CO	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<600> Certify compliance regarding ability to function in emergency situations	Yes	
<610> Descriptive document for Functionality in Emergency Situations	345070IL610.pdf	

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
		July 2013
<010> Study Area Code	345070	
<015> Study Area Name	ILLINOIS BELL TEL CO	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035> Contact Telephone Number - Number of person identified in data	ine <030>	
<039> Contact Email Address - Email Address of person identified in data	line <030> mh3376@att.com	
<701> Residential Local Service Charge Effective Date  1/1/2017  702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
		()	(2==2)		Residential Local			Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
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(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code 3	45070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
-	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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				See attac	hed				
-				worksheet -					
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. , .	erating Companies lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier AT&T Illinois	
<811>	Holding Company AT&T Inc.	

<812> Operating Company

ILLINOIS BELL TELEPHONE COMPANY

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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-	See atta	ached workshe	et
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	bal Lands Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 30 July 2013	060-0819
<010> <015> <020> <030> <035> <039> <900>	Study Area Code  Study Area Name  Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Does the filing entity offer tribal land services? (Y/N)  Tribal Land(s) on which ETC Serves	345070 ILLINOIS BELL TEL CO 2018 Mary Henze 2024572041 ext. mh3376@att.com No	
-	Tribal Government Engagement Obligation company serves Tribal lands, please select (Yes,No, NA) for each these boxes	Name of Attached Document	
demons	rm the status described on the attached PDF, on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable	
<921> <922> <923> <924> <925> <926> <927> <928> <927> <928>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.		

			1 050 1
(1000) V	oice and Broadband Service Rate Comparability	FCC Form 481	
<b>Data Coll</b>	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code		345070
<015>	Study Area Name		ILLINOIS BELL TEL CO
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line		2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data lin	e <030>	mh3376@att.com
<1000>	Voice services rate comparability certification	Yes	
<1010>	Attach detailed description for voice services rate comparability compliance	3450	70IL1010.pdf
			Name of Attached Document
<1020>	Broadband comparability certification		s - Pricing is no more than the most recent applicable benchmark announced by Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	34507	70IL1030.pdf
			Name of Attached Document

(1100) N	o Terrestrial Backhaul Reporting			FCC Form 481	
	lection Form				o. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	345070			
<015>	Study Area Name	ILLINOIS	BELL TEL CO		
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henz	e		
<035>	Contact Telephone Number - Number of person identified in data line <030>	202457204	1 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@at	t.com		
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Ye	es		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	s kbps			

(1200) Te	rms and Condition for Lifeline Customers	FCC Form 481		
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819		
<b>Data Coll</b>	ection Form	July 2013		
•				
<010>	Study Area Code	345070		
<015>	Study Area Name	ILLINOIS BELL TEL CO		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze		
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
		Name of Attached Document		
<1220>	Link to Public Website HTTP h	ttp://cpr.att.com/pdf/il/0004-0004.pdf		
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,			
<1223>	Additional charges for toll calls, and rates for each such plan.			

Data Col	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	345070	
<015>	Study Area Name	ILLINOIS BELL TEL CO	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

mh3376@att.com

#### **Incremental Connect America Phase I reporting**

Contact Email Address - Email Address of person identified in data line <030>

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	Not Applicable	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in	Not Applicable	
<2023>	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of	Not Applicable	
\2023>	capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?	No	
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	No	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

Data Collection F	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	Not Applicable		
<2017A>	Connect America Fund Phase II recipient?	Yes		
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	10892397		
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	IL345070Price_Cap_Line_2018 Anchor Inst.xlsm	
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in			

urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Γ	
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ument Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		Г	
(3012B)	Please Provide Attachment	Name of Attached Docu Information	ument Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)		
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
(3013)	(Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docu Information	ument Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ument Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Financial Data Summary	
•	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(,	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> mh3376@att.com

#### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

#### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

#### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: ILLINOIS BELL TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/20/2017

Printed name of Authorized Officer: Scott Mair

Title or position of Authorized Officer: SVP Technology Planning & Engineering

Telephone number of Authorized Officer: 2147571510 ext.

Study Area Code of Reporting Carrier: 345070 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	345070	
<015>	Study Area Name	ILLINOIS BELL TEL CO	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Au	thorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports ar	is authorized to submit the information reported on behalf of the reporting carrier. I my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized d data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form	can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat	
Name of Reporting Carrier:		
Name of Authorized Agent Firm:		
Signature of Authorized Agent or Employee of Agent:		Date:
Name of Authorized Agent Employee:		
Title or position of Authorized Agent or Employee of Agen	t	
Telephone number of Authorized Agent or Employee of A	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title



(200) Service Outage Voice Reporting Data Collection Form

# **REDACTED**

# FOR PUBLIC DISCLOSURE

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Mary Henze 2024572028 ext.

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
_				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Beardstown		FR	11.39	0.0	0.145792	0.0	11.54
IL	Cairo		FR	11.39	0.0	0.145792	0.0	11.54
IL	Forrest		FR	11.39	0.0	0.145792	0.0	11.54
IL	Mound City		FR	11.39	0.0	0.145792	0.0	11.54
IL	Mounds		FR	11.39	0.0	0.145792	0.0	11.54
IL	Olive Branch		FR	11.39	0.0	0.145792	0.0	11.54
IL	Tamms		FR	11.39	0.0	0.145792	0.0	11.54
IL	Thebes		FR	11.39	0.0	0.145792	0.0	11.54
IL	Fowler		FR	11.39	0.0	0.145792	0.0	11.54
IL	Sterling		FR	11.39	0.0	0.145792	0.0	11.54
IL	Burton		FR	11.39	0.0	0.145792	0.0	11.54
IL	Quincy		FR	11.39	0.0	0.145792	0.0	11.54
IL	Columbus		FR	11.39	0.0	0.145792	0.0	11.54
IL	Liberty		FR	11.39	0.0	0.145792	0.0	11.54
IL	Payson		FR	11.39	0.0	0.145792	0.0	11.54
IL	Chicago Canal		FR	9.0	0.0	0.1152000000000	0.0	9.12
IL	Chicago Franklin		FR	9.0	0.0	0.1152000000000	0.0	9.12
IL	Chicago Dearborn		FR	9.0	0.0	0.1152000000000	0.0	9.12
IL	Chicago Lakeshore		FR	9.0	0.0	0.1152000000000	0.0	9.12
IL	Chicago Superior		FR	9.0	0.0	0.1152000000000	0.0	9.12
IL	Chicago A		FR	9.0	0.0	0.1152000000000	0.0	9.12

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

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<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Bellwood		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Austin		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Beverly		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Calumet		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Edgewater		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Humboldt		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Hyde Park		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Irving		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Kedzie		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago - Kildare		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Lafayette		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Lakeview		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Lawndale		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Merrimac		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Mitchell		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Monroe		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Newcastle		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago OHare		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Chicago Oakland		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Portsmouth		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Prospect		FR	12.0	0.0	0.1536000000000	0.0	12.15

FCC Form 481

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<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Mary Henze 2024572028 ext.

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Chicago Pullman		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Chicago Rogers Park		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Chicago South Chicago		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Chicago Stewart		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Chicago B		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Cicero		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Evanston		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Grayslake		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Highland Park		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Oak Lawn		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Oak Park		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	River Grove		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Schaumburg		FR	12.0	0.0	0.15360000000000	0.0	12.15
IL	Skokie		FR	12.0	0.0	0.1536000000000	0.0	12.15
IL	Algonquin		FR	15.0	0.0	0.192	0.0	15.19
IL	Alton		FR	15.0	0.0	0.192	0.0	15.19
IL	Antioch		FR	15.0	0.0	0.192	0.0	15.19
IL	Arlington Hts.		FR	15.0	0.0	0.192	0.0	15.19
IL	Athens		FR	15.0	0.0	0.192	0.0	15.19
IL	Aurora		FR	15.0	0.0	0.192	0.0	15.19
IL	Aviston		FR	15.0	0.0	0.192	0.0	15.19

FCC Form 481

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<015>	Study Area Name	ILLINOIS BELL TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

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<702> Single State-wide Residential Local Service Charge

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_				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
IL	Barrington		FR	15.0	0.0	0.192	0.0	15.19
IL	Bartlett		FR	15.0	0.0	0.192	0.0	15.19
IL	Beckemeyer		FR	15.0	0.0	0.192	0.0	15.19
IL	Beecher		FR	15.0	0.0	0.192	0.0	15.19
IL	Belleville		FR	15.0	0.0	0.192	0.0	15.19
IL	Bethalto		FR	15.0	0.0	0.192	0.0	15.19
IL	Big Rock		FR	15.0	0.0	0.192	0.0	15.19
IL	Blue Island		FR	15.0	0.0	0.192	0.0	15.19
IL	Bluford		FR	15.0	0.0	0.192	0.0	15.19
IL	Braidwood		FR	15.0	0.0	0.192	0.0	15.19
IL	Breese		FR	15.0	0.0	0.192	0.0	15.19
IL	Brighton		FR	15.0	0.0	0.192	0.0	15.19
IL	Buffalo		FR	15.0	0.0	0.192	0.0	15.19
IL	Calumet City		FR	15.0	0.0	0.192	0.0	15.19
IL	Canton		FR	15.0	0.0	0.192	0.0	15.19
IL	Cantrall		FR	15.0	0.0	0.192	0.0	15.19
IL	Carlyle		FR	15.0	0.0	0.192	0.0	15.19
IL	Cary		FR	15.0	0.0	0.192	0.0	15.19
IL	Catlin		FR	15.0	0.0	0.192	0.0	15.19
IL	Centralia		FR	15.0	0.0	0.192	0.0	15.19
IL	Champaign		FR	15.0	0.0	0.192	0.0	15.19

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Chicago Heights		FR	15.0	0.0	0.192	0.0	15.19
IL	Coal City		FR	15.0	0.0	0.192	0.0	15.19
IL	Collinsville		FR	15.0	0.0	0.192	0.0	15.19
IL	Crescent City		FR	15.0	0.0	0.192	0.0	15.19
IL	Crete		FR	15.0	0.0	0.192	0.0	15.19
IL	Crystal Lake		FR	15.0	0.0	0.192	0.0	15.19
IL	Danville		FR	15.0	0.0	0.192	0.0	15.19
IL	Decatur		FR	15.0	0.0	0.192	0.0	15.19
IL	Deerfield		FR	15.0	0.0	0.192	0.0	15.19
IL	Delavan		FR	15.0	0.0	0.192	0.0	15.19
IL	Downers Grove		FR	15.0	0.0	0.192	0.0	15.19
IL	Dundee		FR	15.0	0.0	0.192	0.0	15.19
IL	Dwight		FR	15.0	0.0	0.192	0.0	15.19
IL	East Moline		FR	15.0	0.0	0.192	0.0	15.19
IL	East St. Louis		FR	15.0	0.0	0.192	0.0	15.19
IL	Edgemont		FR	15.0	0.0	0.192	0.0	15.19
IL	Edgington		FR	15.0	0.0	0.192	0.0	15.19
IL	Edwardsville		FR	15.0	0.0	0.192	0.0	15.19
IL	Elburn		FR	15.0	0.0	0.192	0.0	15.19
IL	Elgin		FR	15.0	0.0	0.192	0.0	15.19
IL	Elk Grove		FR	15.0	0.0	0.192	0.0	15.19

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_				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
IL	Elmhurst		FR	15.0	0.0	0.192	0.0	15.19
IL	Elwood		FR	15.0	0.0	0.192	0.0	15.19
IL	Fairmount		FR	15.0	0.0	0.192	0.0	15.19
IL	Farmington		FR	15.0	0.0	0.192	0.0	15.19
IL	Fiatt		FR	15.0	0.0	0.192	0.0	15.19
IL	Fithian		FR	15.0	0.0	0.192	0.0	15.19
IL	Fox Lake		FR	15.0	0.0	0.192	0.0	15.19
IL	Freeburg		FR	15.0	0.0	0.192	0.0	15.19
IL	Galena		FR	15.0	0.0	0.192	0.0	15.19
IL	Gardner		FR	15.0	0.0	0.192	0.0	15.19
IL	Geneva		FR	15.0	0.0	0.192	0.0	15.19
IL	Georgetown		FR	15.0	0.0	0.192	0.0	15.19
IL	Germantown		FR	15.0	0.0	0.192	0.0	15.19
IL	Gibson City		FR	15.0	0.0	0.192	0.0	15.19
IL	Gilman		FR	15.0	0.0	0.192	0.0	15.19
IL	Glen Carbon		FR	15.0	0.0	0.192	0.0	15.19
IL	Glen Ellyn		FR	15.0	0.0	0.192	0.0	15.19
IL	Glenview		FR	15.0	0.0	0.192	0.0	15.19
IL	Granite City		FR	15.0	0.0	0.192	0.0	15.19
IL	Grant Park		FR	15.0	0.0	0.192	0.0	15.19
IL	Greenville		FR	15.0	0.0	0.192	0.0	15.19

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Hampshire		FR	15.0	0.0	0.192	0.0	15.19
IL	Hanna City		FR	15.0	0.0	0.192	0.0	15.19
IL	Harding		FR	15.0	0.0	0.192	0.0	15.19
IL	Harmony		FR	15.0	0.0	0.192	0.0	15.19
IL	Harristown		FR	15.0	0.0	0.192	0.0	15.19
IL	Harvard		FR	15.0	0.0	0.192	0.0	15.19
IL	Harvey		FR	15.0	0.0	0.192	0.0	15.19
IL	Herscher		FR	15.0	0.0	0.192	0.0	15.19
IL	Hillside		FR	15.0	0.0	0.192	0.0	15.19
IL	Hinsdale		FR	15.0	0.0	0.192	0.0	15.19
IL	Homewood		FR	15.0	0.0	0.192	0.0	15.19
IL	Huntley		FR	15.0	0.0	0.192	0.0	15.19
IL	Indianola		FR	15.0	0.0	0.192	0.0	15.19
IL	Ipava		FR	15.0	0.0	0.192	0.0	15.19
IL	Iuka		FR	15.0	0.0	0.192	0.0	15.19
IL	Joliet		FR	15.0	0.0	0.192	0.0	15.19
IL	Kaneville		FR	15.0	0.0	0.192	0.0	15.19
IL	Kankakee		FR	15.0	0.0	0.192	0.0	15.19
IL	Kell-Dix		FR	15.0	0.0	0.192	0.0	15.19
IL	Kinmundy		FR	15.0	0.0	0.192	0.0	15.19
IL	LaGrange		FR	15.0	0.0	0.192	0.0	15.19

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
IL	Lake Forest		FR	15.0	0.0	0.192	0.0	15.19
IL	Lake Villa		FR	15.0	0.0	0.192	0.0	15.19
IL	Lake Zurich		FR	15.0	0.0	0.192	0.0	15.19
IL	LaSalle		FR	15.0	0.0	0.192	0.0	15.19
IL	Lebanon		FR	15.0	0.0	0.192	0.0	15.19
IL	Lemont		FR	15.0	0.0	0.192	0.0	15.19
IL	Lewistown		FR	15.0	0.0	0.192	0.0	15.19
IL	Libertyville		FR	15.0	0.0	0.192	0.0	15.19
IL	Lisbon		FR	15.0	0.0	0.192	0.0	15.19
IL	Lockport		FR	15.0	0.0	0.192	0.0	15.19
IL	Lombard		FR	15.0	0.0	0.192	0.0	15.19
IL	Manhattan		FR	15.0	0.0	0.192	0.0	15.19
IL	Manteno		FR	15.0	0.0	0.192	0.0	15.19
IL	Marengo		FR	15.0	0.0	0.192	0.0	15.19
IL	Marine		FR	15.0	0.0	0.192	0.0	15.19
IL	Mazon		FR	15.0	0.0	0.192	0.0	15.19
IL	McHenry		FR	15.0	0.0	0.192	0.0	15.19
IL	Minooka		FR	15.0	0.0	0.192	0.0	15.19
IL	Mokena		FR	15.0	0.0	0.192	0.0	15.19
IL	Moline		FR	15.0	0.0	0.192	0.0	15.19
IL	Momence		FR	15.0	0.0	0.192	0.0	15.19

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Morris		FR	15.0	0.0	0.192	0.0	15.19
IL	Mount Vernon		FR	15.0	0.0	0.192	0.0	15.19
IL	Naperville		FR	15.0	0.0	0.192	0.0	15.19
IL	Nashville		FR	15.0	0.0	0.192	0.0	15.19
IL	New Athens		FR	15.0	0.0	0.192	0.0	15.19
IL	New Lenox		FR	15.0	0.0	0.192	0.0	15.19
IL	Newark		FR	15.0	0.0	0.192	0.0	15.19
IL	Northbrook		FR	15.0	0.0	0.192	0.0	15.19
IL	Oakford		FR	15.0	0.0	0.192	0.0	15.19
IL	Oakwood		FR	15.0	0.0	0.192	0.0	15.19
IL	O'Fallon		FR	15.0	0.0	0.192	0.0	15.19
IL	Oglesby		FR	15.0	0.0	0.192	0.0	15.19
IL	Onarga		FR	15.0	0.0	0.192	0.0	15.19
IL	Orland		FR	15.0	0.0	0.192	0.0	15.19
IL	Oswego		FR	15.0	0.0	0.192	0.0	15.19
IL	Ottawa		FR	15.0	0.0	0.192	0.0	15.19
IL	Palatine		FR	15.0	0.0	0.192	0.0	15.19
IL	Palos Park		FR	15.0	0.0	0.192	0.0	15.19
IL	Peoria		FR	15.0	0.0	0.192	0.0	15.19
IL	Peotone		FR	15.0	0.0	0.192	0.0	15.19
IL	Petersburg		FR	15.0	0.0	0.192	0.0	15.19

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Plainfield		FR	15.0	0.0	0.192	0.0	15.19
IL	Plano		FR	15.0	0.0	0.192	0.0	15.19
IL	Plato Center		FR	15.0	0.0	0.192	0.0	15.19
IL	Plattville		FR	15.0	0.0	0.192	0.0	15.19
IL	Ridge Farm		FR	15.0	0.0	0.192	0.0	15.19
IL	Riverdale		FR	15.0	0.0	0.192	0.0	15.19
IL	Riverton		FR	15.0	0.0	0.192	0.0	15.19
IL	Rochester		FR	15.0	0.0	0.192	0.0	15.19
IL	Rock Island		FR	15.0	0.0	0.192	0.0	15.19
IL	Rockford		FR	15.0	0.0	0.192	0.0	15.19
IL	Roselle		FR	15.0	0.0	0.192	0.0	15.19
IL	Round Lake		FR	15.0	0.0	0.192	0.0	15.19
IL	Salem		FR	15.0	0.0	0.192	0.0	15.19
IL	San Jose		FR	15.0	0.0	0.192	0.0	15.19
IL	Schiller Park		FR	15.0	0.0	0.192	0.0	15.19
IL	Seneca		FR	15.0	0.0	0.192	0.0	15.19
IL	Spring Bay		FR	15.0	0.0	0.192	0.0	15.19
IL	Springfield		FR	15.0	0.0	0.192	0.0	15.19
IL	St. Anne		FR	15.0	0.0	0.192	0.0	15.19
IL	St. Joseph		FR	15.0	0.0	0.192	0.0	15.19
IL	Sugar Grove		FR	15.0	0.0	0.192	0.0	15.19

FCC Form 481

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
IL	Summit		FR	15.0	0.0	0.192	0.0	15.19
IL	Tallula		FR	15.0	0.0	0.192	0.0	15.19
IL	Trenton		FR	15.0	0.0	0.192	0.0	15.19
IL	Trivoli		FR	15.0	0.0	0.192	0.0	15.19
IL	Troy		FR	15.0	0.0	0.192	0.0	15.19
IL	Union		FR	15.0	0.0	0.192	0.0	15.19
IL	Utica		FR	15.0	0.0	0.192	0.0	15.19
IL	Vandalia		FR	15.0	0.0	0.192	0.0	15.19
IL	Verona		FR	15.0	0.0	0.192	0.0	15.19
IL	Warrenville		FR	15.0	0.0	0.192	0.0	15.19
IL	Watseka		FR	15.0	0.0	0.192	0.0	15.19
IL	Wauconda		FR	15.0	0.0	0.192	0.0	15.19
IL	Waukegan		FR	15.0	0.0	0.192	0.0	15.19
IL	West Chicago		FR	15.0	0.0	0.192	0.0	15.19
IL	Westville		FR	15.0	0.0	0.192	0.0	15.19
IL	Wheeling		FR	15.0	0.0	0.192	0.0	15.19
IL	Wilmette		FR	15.0	0.0	0.192	0.0	15.19
IL	Wilmington		FR	15.0	0.0	0.192	0.0	15.19
IL	Winnetka		FR	15.0	0.0	0.192	0.0	15.19
IL	Wood River		FR	15.0	0.0	0.192	0.0	15.19
IL	Woodstock		FR	15.0	0.0	0.192	0.0	15.19

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Yorkville		FR	15.0	0.0	0.192	0.0	15.19
IL	Zion		FR	15.0	0.0	0.192	0.0	15.19
IL	Beardstown		MS	10.25	0.0	0.1312	0.0	10.38
IL	Cairo		MS	10.25	0.0	0.1312	0.0	10.38
IL	Forrest		MS	10.25	0.0	0.1312	0.0	10.38
IL	Mound City		MS	10.25	0.0	0.1312	0.0	10.38
IL	Mounds		MS	10.25	0.0	0.1312	0.0	10.38
IL	Olive Branch		MS	10.25	0.0	0.1312	0.0	10.38
IL	Tamms		MS	10.25	0.0	0.1312	0.0	10.38
IL	Thebes		MS	10.25	0.0	0.1312	0.0	10.38
IL	Fowler		MS	10.25	0.0	0.1312	0.0	10.38
IL	Sterling		MS	10.25	0.0	0.1312	0.0	10.38
IL	Burton		MS	10.25	0.0	0.1312	0.0	10.38
IL	Quincy		MS	10.25	0.0	0.1312	0.0	10.38
IL	Columbus		MS	10.25	0.0	0.1312	0.0	10.38
IL	Liberty		MS	10.25	0.0	0.1312	0.0	10.38
IL	Payson		MS	10.25	0.0	0.1312	0.0	10.38
IL	Chicago Canal		MS	12.0	0.0	0.1536	0.0	12.15
IL	Chicago Franklin		MS	12.0	0.0	0.1536	0.0	12.15
IL	Chicago Dearborn		MS	12.0	0.0	0.1536	0.0	12.15
IL	Chicago Lakeshore		MS	12.0	0.0	0.1536	0.0	12.15

FCC Form 481

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Chicago Superior		MS	12.0	0.0	0.1536	0.0	12.15
IL	Chicago A		MS	12.0	0.0	0.1536	0.0	12.15
IL	Bellwood		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Austin		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Beverly		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Calumet		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Edgewater		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Humboldt		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago ? Hyde Park		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Irving		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Kedzie		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago - Kildare		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Lafayette		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Lakeview		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Lawndale		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Merrimac		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Mitchell		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Monroe		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago ? Newcastle		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago OHare		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Oakland		MS	15.0	0.0	0.192	0.0	15.19

(700) Price Offerings including Voice Rate Data	
Data Collection Form	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC) Chicago Portsmouth	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL			MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Prospect		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Pullman		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Rogers Park		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago South Chicago		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago Stewart		MS	15.0	0.0	0.192	0.0	15.19
IL	Chicago B		MS	15.0	0.0	0.192	0.0	15.19
IL	Cicero		MS	15.0	0.0	0.192	0.0	15.19
IL	Evanston		MS	15.0	0.0	0.192	0.0	15.19
IL	Grayslake		MS	15.0	0.0	0.192	0.0	15.19
IL	Highland Park		MS	15.0	0.0	0.192	0.0	15.19
IL	Oak Lawn		MS	15.0	0.0	0.192	0.0	15.19
IL	Oak Park		MS	15.0	0.0	0.192	0.0	15.19
IL	River Grove		MS	15.0	0.0	0.192	0.0	15.19
IL	Schaumburg		MS	15.0	0.0	0.192	0.0	15.19
IL	Skokie		MS	15.0	0.0	0.192	0.0	15.19
IL	Algonquin		MS	18.0	0.0	0.2304	0.0	18.23
IL	Alton		MS	18.0	0.0	0.2304	0.0	18.23
IL	Antioch		MS	18.0	0.0	0.2304	0.0	18.23
IL	Arlington Hts.		MS	18.0	0.0	0.2304	0.0	18.23
IL	Athens		MS	18.0	0.0	0.2304	0.0	18.23

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Aurora		MS	18.0	0.0	0.2304	0.0	18.23
IL	Aviston		MS	18.0	0.0	0.2304	0.0	18.23
IL	Barrington		MS	18.0	0.0	0.2304	0.0	18.23
IL	Bartlett		MS	18.0	0.0	0.2304	0.0	18.23
IL	Beckemeyer		MS	18.0	0.0	0.2304	0.0	18.23
IL	Beecher		MS	18.0	0.0	0.2304	0.0	18.23
IL	Belleville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Bethalto		MS	18.0	0.0	0.2304	0.0	18.23
IL	Big Rock		MS	18.0	0.0	0.2304	0.0	18.23
IL	Blue Island		MS	18.0	0.0	0.2304	0.0	18.23
IL	Bluford		MS	18.0	0.0	0.2304	0.0	18.23
IL	Braidwood		MS	18.0	0.0	0.2304	0.0	18.23
IL	Breese		MS	18.0	0.0	0.2304	0.0	18.23
IL	Brighton		MS	18.0	0.0	0.2304	0.0	18.23
IL	Buffalo		MS	18.0	0.0	0.2304	0.0	18.23
IL	Calumet City		MS	18.0	0.0	0.2304	0.0	18.23
IL	Canton		MS	18.0	0.0	0.2304	0.0	18.23
IL	Cantrall		MS	18.0	0.0	0.2304	0.0	18.23
IL	Carlyle		MS	18.0	0.0	0.2304	0.0	18.23
IL	Cary		MS	18.0	0.0	0.2304	0.0	18.23
IL	Catlin		MS	18.0	0.0	0.2304	0.0	18.23

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
IL	Centralia		MS	18.0	0.0	0.2304	0.0	18.23
IL	Champaign		MS	18.0	0.0	0.2304	0.0	18.23
IL	Chicago Heights		MS	18.0	0.0	0.2304	0.0	18.23
IL	Coal City		MS	18.0	0.0	0.2304	0.0	18.23
IL	Collinsville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Crescent City		MS	18.0	0.0	0.2304	0.0	18.23
IL	Crete		MS	18.0	0.0	0.2304	0.0	18.23
IL	Crystal Lake		MS	18.0	0.0	0.2304	0.0	18.23
IL	Danville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Decatur		MS	18.0	0.0	0.2304	0.0	18.23
IL	Deerfield		MS	18.0	0.0	0.2304	0.0	18.23
IL	Delavan		MS	18.0	0.0	0.2304	0.0	18.23
IL	Downers Grove		MS	18.0	0.0	0.2304	0.0	18.23
IL	Dundee		MS	18.0	0.0	0.2304	0.0	18.23
IL	Dwight		MS	18.0	0.0	0.2304	0.0	18.23
IL	East Moline		MS	18.0	0.0	0.2304	0.0	18.23
IL	East St. Louis		MS	18.0	0.0	0.2304	0.0	18.23
IL	Edgemont		MS	18.0	0.0	0.2304	0.0	18.23
IL	Edgington		MS	18.0	0.0	0.2304	0.0	18.23
IL	Edwardsville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Elburn		MS	18.0	0.0	0.2304	0.0	18.23

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Elgin		MS	18.0	0.0	0.2304	0.0	18.23
IL	Elk Grove		MS	18.0	0.0	0.2304	0.0	18.23
IL	Elmhurst		MS	18.0	0.0	0.2304	0.0	18.23
IL	Elwood		MS	18.0	0.0	0.2304	0.0	18.23
IL	Fairmount		MS	18.0	0.0	0.2304	0.0	18.23
IL	Farmington		MS	18.0	0.0	0.2304	0.0	18.23
IL	Fiatt		MS	18.0	0.0	0.2304	0.0	18.23
IL	Fithian		MS	18.0	0.0	0.2304	0.0	18.23
IL	Fox Lake		MS	18.0	0.0	0.2304	0.0	18.23
IL	Freeburg		MS	18.0	0.0	0.2304	0.0	18.23
IL	Galena		MS	18.0	0.0	0.2304	0.0	18.23
IL	Gardner		MS	18.0	0.0	0.2304	0.0	18.23
IL	Geneva		MS	18.0	0.0	0.2304	0.0	18.23
IL	Georgetown		MS	18.0	0.0	0.2304	0.0	18.23
IL	Germantown		MS	18.0	0.0	0.2304	0.0	18.23
IL	Gibson City		MS	18.0	0.0	0.2304	0.0	18.23
IL	Gilman		MS	18.0	0.0	0.2304	0.0	18.23
IL	Glen Carbon		MS	18.0	0.0	0.2304	0.0	18.23
IL	Glen Ellyn		MS	18.0	0.0	0.2304	0.0	18.23
IL	Glenview		MS	18.0	0.0	0.2304	0.0	18.23
IL	Granite City	-	MS	18.0	0.0	0.2304	0.0	18.23

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Mary Henze 2024572028 ext.

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Grant Park		MS	18.0	0.0	0.2304	0.0	18.23
IL	Greenville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Hampshire		MS	18.0	0.0	0.2304	0.0	18.23
IL	Hanna City		MS	18.0	0.0	0.2304	0.0	18.23
IL	Harding		MS	18.0	0.0	0.2304	0.0	18.23
IL	Harmony		MS	18.0	0.0	0.2304	0.0	18.23
IL	Harristown		MS	18.0	0.0	0.2304	0.0	18.23
IL	Harvard		MS	18.0	0.0	0.2304	0.0	18.23
IL	Harvey		MS	18.0	0.0	0.2304	0.0	18.23
IL	Herscher		MS	18.0	0.0	0.2304	0.0	18.23
IL	Hillside		MS	18.0	0.0	0.2304	0.0	18.23
IL	Hinsdale		MS	18.0	0.0	0.2304	0.0	18.23
IL	Homewood		MS	18.0	0.0	0.2304	0.0	18.23
IL	Huntley		MS	18.0	0.0	0.2304	0.0	18.23
IL	Indianola		MS	18.0	0.0	0.2304	0.0	18.23
IL	Ipava		MS	18.0	0.0	0.2304	0.0	18.23
IL	Iuka		MS	18.0	0.0	0.2304	0.0	18.23
IL	Joliet		MS	18.0	0.0	0.2304	0.0	18.23
IL	Kaneville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Kankakee		MS	18.0	0.0	0.2304	0.0	18.23
IL	Kell-Dix		MS	18.0	0.0	0.2304	0.0	18.23

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Mary Henze 2024572028 ext.

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Kinmundy		MS	18.0	0.0	0.2304	0.0	18.23
IL	LaGrange		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lake Forest		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lake Villa		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lake Zurich		MS	18.0	0.0	0.2304	0.0	18.23
IL	LaSalle		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lebanon		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lemont		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lewistown		MS	18.0	0.0	0.2304	0.0	18.23
IL	Libertyville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lisbon		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lockport		MS	18.0	0.0	0.2304	0.0	18.23
IL	Lombard		MS	18.0	0.0	0.2304	0.0	18.23
IL	Manhattan		MS	18.0	0.0	0.2304	0.0	18.23
IL	Manteno		MS	18.0	0.0	0.2304	0.0	18.23
IL	Marengo		MS	18.0	0.0	0.2304	0.0	18.23
IL	Marine		MS	18.0	0.0	0.2304	0.0	18.23
IL	Mazon		MS	18.0	0.0	0.2304	0.0	18.23
IL	McHenry		MS	18.0	0.0	0.2304	0.0	18.23
IL	Minooka		MS	18.0	0.0	0.2304	0.0	18.23
IL	Mokena		MS	18.0	0.0	0.2304	0.0	18.23

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Moline		MS	18.0	0.0	0.2304	0.0	18.23
IL	Momence		MS	18.0	0.0	0.2304	0.0	18.23
IL	Morris		MS	18.0	0.0	0.2304	0.0	18.23
IL	Mount Vernon		MS	18.0	0.0	0.2304	0.0	18.23
IL	Naperville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Nashville		MS	18.0	0.0	0.2304	0.0	18.23
IL	New Athens		MS	18.0	0.0	0.2304	0.0	18.23
IL	New Lenox		MS	18.0	0.0	0.2304	0.0	18.23
IL	Newark		MS	18.0	0.0	0.2304	0.0	18.23
IL	Northbrook		MS	18.0	0.0	0.2304	0.0	18.23
IL	Oakford		MS	18.0	0.0	0.2304	0.0	18.23
IL	Oakwood		MS	18.0	0.0	0.2304	0.0	18.23
IL	O'Fallon		MS	18.0	0.0	0.2304	0.0	18.23
IL	Oglesby		MS	18.0	0.0	0.2304	0.0	18.23
IL	Onarga		MS	18.0	0.0	0.2304	0.0	18.23
IL	Orland		MS	18.0	0.0	0.2304	0.0	18.23
IL	Oswego		MS	18.0	0.0	0.2304	0.0	18.23
IL	Ottawa		MS	18.0	0.0	0.2304	0.0	18.23
IL	Palatine		MS	18.0	0.0	0.2304	0.0	18.23
IL	Palos Park		MS	18.0	0.0	0.2304	0.0	18.23
IL	Peoria		MS	18.0	0.0	0.2304	0.0	18.23

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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_				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
IL	Peotone		MS	18.0	0.0	0.2304	0.0	18.23
IL	Petersburg		MS	18.0	0.0	0.2304	0.0	18.23
IL	Plainfield		MS	18.0	0.0	0.2304	0.0	18.23
IL	Plano		MS	18.0	0.0	0.2304	0.0	18.23
IL	Plato Center		MS	18.0	0.0	0.2304	0.0	18.23
IL	Plattville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Ridge Farm		MS	18.0	0.0	0.2304	0.0	18.23
IL	Riverdale		MS	18.0	0.0	0.2304	0.0	18.23
IL	Riverton		MS	18.0	0.0	0.2304	0.0	18.23
IL	Rochester		MS	18.0	0.0	0.2304	0.0	18.23
IL	Rock Island		MS	18.0	0.0	0.2304	0.0	18.23
IL	Rockford		MS	18.0	0.0	0.2304	0.0	18.23
IL	Roselle		MS	18.0	0.0	0.2304	0.0	18.23
IL	Round Lake		MS	18.0	0.0	0.2304	0.0	18.23
IL	Salem		MS	18.0	0.0	0.2304	0.0	18.23
IL	San Jose		MS	18.0	0.0	0.2304	0.0	18.23
IL	Schiller Park		MS	18.0	0.0	0.2304	0.0	18.23
IL	Seneca		MS	18.0	0.0	0.2304	0.0	18.23
IL	Spring Bay		MS	18.0	0.0	0.2304	0.0	18.23
IL	Springfield		MS	18.0	0.0	0.2304	0.0	18.23
IL	St. Anne		MS	18.0	0.0	0.2304	0.0	18.23

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	St. Joseph		MS	18.0	0.0	0.2304	0.0	18.23
IL	Sugar Grove		MS	18.0	0.0	0.2304	0.0	18.23
IL	Summit		MS	18.0	0.0	0.2304	0.0	18.23
IL	Tallula		MS	18.0	0.0	0.2304	0.0	18.23
IL	Trenton		MS	18.0	0.0	0.2304	0.0	18.23
IL	Trivoli		MS	18.0	0.0	0.2304	0.0	18.23
IL	Troy		MS	18.0	0.0	0.2304	0.0	18.23
IL	Union		MS	18.0	0.0	0.2304	0.0	18.23
IL	Utica		MS	18.0	0.0	0.2304	0.0	18.23
IL	Vandalia		MS	18.0	0.0	0.2304	0.0	18.23
IL	Verona		MS	18.0	0.0	0.2304	0.0	18.23
IL	Warrenville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Watseka		MS	18.0	0.0	0.2304	0.0	18.23
IL	Wauconda		MS	18.0	0.0	0.2304	0.0	18.23
IL	Waukegan		MS	18.0	0.0	0.2304	0.0	18.23
IL	West Chicago		MS	18.0	0.0	0.2304	0.0	18.23
IL	Westville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Wheeling		MS	18.0	0.0	0.2304	0.0	18.23
IL	Wilmette		MS	18.0	0.0	0.2304	0.0	18.23
IL	Wilmington		MS	18.0	0.0	0.2304	0.0	18.23
IL	Winnetka		MS	18.0	0.0	0.2304	0.0	18.23

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<701>	Residential Local Service Charge Effective Date 1/1/2017	

<703>

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
IL	Wood River		MS	18.0	0.0	0.2304	0.0	18.23
IL	Woodstock		MS	18.0	0.0	0.2304	0.0	18.23
IL	Yorkville		MS	18.0	0.0	0.2304	0.0	18.23
IL	Zion		MS	18.0	0.0	0.2304	0.0	18.23

<010>	Study Area Code	345070
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1>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
:	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
IL		ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
II		ALL	80.0	0.0	80.0	45.1	6.0	1000.0	Overage Charge
IL	1	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
IL		ALL	119.0	0.0	119.0	500.0	500.0	999999.0	Other, unlimited
IL		ARLIGTNHTS	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		ARLIGTNHTS	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
II		AURORA	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
II	1	AURORA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
II	1	BENSENVL	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		BENSENVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		CHICAGOHTS	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		CHICAGOHTS	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		CHICGOZN01	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		CHICGOZN01	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		CHICGOZN02	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	1	CHICGOZN02	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	1	CHICGOZN03	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		CHICGOZN03	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		CHICGOZN04	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		CHICGOZN04	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		CHICGOZN05	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
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	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	IL	CHICGOZN05	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	CHICGOZN06	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	CHICGOZN06	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	CHICGOZN07	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	CHICGOZN07	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	CHICGOZN08	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	CHICGOZN08	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	CHICGOZN09	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	CHICGOZN09	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	CICERO	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	CICERO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	CRYSTAL LK	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	CRYSTAL LK	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	DEERFIELD	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	DEERFIELD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	DESPLAINES	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	DESPLAINES	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	DOWNERSGRV	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	DOWNERSGRV	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	DUNDEE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
Ī	IL	DUNDEE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited

(710) Broadband P	rice Offerin
Data Collection For	rm

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
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	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
I	L	ELBURN	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	ELBURN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	:L	ELGIN	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	ELGIN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	:L	ELMHURST	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	ELMHURST	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	EVANSTON	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	EVANSTON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	FOREST	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	Ŀ	FOREST	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	:L	GENEVA	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	GENEVA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	GRAYSLAKE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	GRAYSLAKE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	HAMPSHIRE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	HAMPSHIRE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	:L	HIGHLANDPK	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	HIGHLANDPK	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	HINSDALE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	HINSDALE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	:L	HOMEWOOD	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge

(710) Broadband Price	Offering
Data Collection Form	

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

L> <	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
s	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
IL	1	HOMEWOOD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		HUNTLEY	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		HUNTLEY	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		JOLIET	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		JOLIET	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		KANKAKEE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		KANKAKEE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	1	LAKEFOREST	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	1	LAKEFOREST	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	1	LAKEZURICH	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	1	LAKEZURICH	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	1	LANSING	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	ı	LANSING	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	1	LEMONT	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	1	LEMONT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		LIBERTYVL	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		LIBERTYVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		LOCKPORT	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		LOCKPORT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL		LOMBARD	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL		LOMBARD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited

(710)	<b>Broadband Price</b>	Offerin
Data	Collection Form	

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	· <d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
IL	MANHATTAN	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	MANHATTAN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	MARENGO	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	MARENGO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	MAYWOOD	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	MAYWOOD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	MCHENRY	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	MCHENRY	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	MINOOKA	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	MINOOKA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	MOKENA	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	MOKENA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	NAPERVILLE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	NAPERVILLE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	NORTHBROOK	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	NORTHBROOK	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	OAK LAWN	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	OAK LAWN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	ORLAND	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
IL	ORLAND	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
IL	OSWEGO	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

l>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
I	L	OSWEGO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	PALATINE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	PALATINE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	PLAINFIELD	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	PLAINFIELD	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	PLANO	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	PLANO	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	PLATO CTR	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	PLATO CTR	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	RIVERGROVE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	RIVERGROVE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	ROUND LAKE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	ROUND LAKE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	SKOKIE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	SKOKIE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	SUGARGROVE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	SUGARGROVE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	SUMMIT	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
Ι	L	SUMMIT	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
I	L	WARRENVL	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
I	L	WARRENVL	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited

(710) Broadband Price Offerings
Data Collection Form

<010>	Study Area Code	345070
<015>	Study Area Name	ILLINOIS BELL TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	IL	WAUCONDA	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WAUCONDA	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	WAUKEGAN	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WAUKEGAN	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	WESTERNSPG	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WESTERNSPG	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	WHEATON	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WHEATON	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	WHEELING	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WHEELING	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	WILMETTE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WILMETTE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	WOODSTOCK	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	WOODSTOCK	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
	IL	YORKVILLE	89.0	0.0	89.0	80.0	80.0	1000.0	Overage Charge
	IL	YORKVILLE	99.0	0.0	99.0	500.0	500.0	999999.0	Other, unlimited
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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		345070
<015>	Study Area Name		ILLINOIS BELL TEL CO
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>		2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		mh3376@att.com
<810>	Reporting Carrier	AT&T Illinois	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	ILLINOIS BELL TELEPHONE COMPANY	

3>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates		Doing Business As Company or Brand Designation
AT&T CORP		549004	AT&T Corp.
AT&T MOBILITY	PUERTO RICO INC.	639005	AT&T Mobility
AT&T MOBILITY	LLC	259908	AT&T Mobility
AT&T MOBILITY	LLC	399015	AT&T Mobility
AT&T MOBILITY	LLC	529910	AT&T Mobility
AT&T MOBILITY	LLC	539010	AT&T Mobility
BELLSOUTH TELE	COMMUNICATIONS, LLC	215191	AT&T Florida
BELLSOUTH TELE	COMMUNICATIONS, LLC	225192	AT&T Georgia
BELLSOUTH TELE	COMMUNICATIONS, LLC	235193	AT&T North Carolina
BELLSOUTH TELE	COMMUNICATIONS, LLC	245194	AT&T South Carolina
BELLSOUTH TELE	COMMUNICATIONS, LLC	255181	AT&T Alabama
BELLSOUTH TELE	COMMUNICATIONS, LLC	265182	AT&T Kentucky
BELLSOUTH TELE	COMMUNICATIONS, LLC	275183	AT&T Louisiana
BELLSOUTH TELE	COMMUNICATIONS, LLC	285184	AT&T Mississippi
BELLSOUTH TELE	COMMUNICATIONS, LLC	295185	AT&T Tennessee
ILLINOIS BELL	TELEPHONE COMPANY	345070	AT&T Illinois
INDIANA BELL T	ELEPHONE COMPANY, INC.	325080	AT&T Indiana
MICHIGAN BELL	TELEPHONE COMPANY	315090	AT&T Michigan
NEVADA BELL TE	LEPHONE COMPANY	555173	AT&T Nevada
NEW CINGULAR W	IRELESS PCS, LLC	209012	AT&T Mobility
NEW CINGULAR W	IRELESS PCS, LLC	269905	AT&T Mobility
NEW CINGULAR W	IRELESS PCS, LLC	279010	AT&T Mobility
NEW CINGULAR W	IRELESS PCS, LLC	289912	AT&T Mobility

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		345070
<015>	Study Area Name		ILLINOIS BELL TEL CO
<020>	Program Year		2018
<030>	Contact Name - Person USA	AC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>		2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		mh3376@att.com
<810>	Reporting Carrier	AT&T Illinois	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	ILLINOIS BELL TELEPHONE COMPANY	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
	PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
	SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
	SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
	SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
	THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
	WISCONSIN BELL, INC.	335220	AT&T Wisconsin
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# <u>Line 510 – Description of Compliance with Service Quality and Consumer Protection</u>

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at* <a href="http://www.att.com/gen/public-affairs?pid=11970">http://www.att.com/gen/public-affairs?pid=11970</a>). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at* <a href="http://about.att.com/sites/privacy">http://about.att.com/sites/privacy</a> policy).

#### <u>Line 610 – Descriptive Document for Functionality in Emergency Situations</u>

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

• In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-PrepTM). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-PrepTM is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

#### 345070IL1010

# Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 \$49.51 reasonable comparability benchmark for basic residential voice service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

#### 345070IL1030

## Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at \$70, which is below the FCC's reasonable comparability benchmark of \$89.90 for that service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

# **Template for Reporting Community Ancho**

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